HOW TO
HOLD A BUCKET COLLECTION
Every day brings new challenges at Great Ormond Street Hospital.

Every day, around 750 seriously ill children and young people are seen at GOSH from all over the UK for life-changing treatment and care.* Every day, doctors and nurses battle the most complex illnesses, and the brightest minds come together to achieve pioneering medical breakthroughs.

And every day is a chance for you to make a difference.

This extraordinary hospital has always depended on charitable support to give seriously ill children the best chance to fulfil their potential.

A better future for seriously ill children starts here.

* Source: based on known data for 2021/22 financial year.
CHOOSING YOUR COLLECTION

Whether it’s at a supermarket or at a train station, bucket collections are a really simple and effective way to raise funds for Great Ormond Street Hospital Children’s Charity. Have a look at some of our ideas and guidelines to get started!

There are many different types of charitable collections and they all have different rules associated with them. You’ll need to decide which you want to do and apply for the necessary permission.

Street collections
If you’re holding street collection you’ll need to obtain a licence from your local council (gov.uk/find-your-local-council). Some applications require further information about the charity, so if you’re unsure, please contact us at community.events@gosh.org.

Private property collections
If your collection is still open to the public but being held on private property, such as within a shopping centre, you must obtain permission from the landowner or manager. We will only be able to send you a collection bucket once we have seen permission from the owner or manager of the venue where you would like to collect. To arrange this, please get in touch with us.

London Underground collections
The charity will need to apply for a collection space on your behalf through Transport for London, and these will need to be booked in at least a month in advance, depending on the slots available. If you’re not based in London, why not contact your local railway station and ask if you can collect there?

Collection tins
We have plastic collection tins available for you to order for your workplace or business, such as a till counter, bar top, or reception area. Our tins all have seals with them and a securing chain – you can order them for free on our website: gosh.org/orderabox.

Please do not conduct any door to door requests for donations or sponsorship in aid of the charity. These require a license from local authorities and we do not support this activity, other than through the use of trained third party organisations.
WHAT SHOULD I DO NEXT?

Talk to us
Get in touch with us to discuss your collection. We can give you some tips on how to apply for a council permit or send you out a permission letter you can use for sites like shops and supermarkets.

Fundraising materials
Once your collection has been approved, we would love to send you t-shirts, stickers, and buckets to help you grab people’s attention, all fully branded with the GOSH colours. Let us know your t-shirt size and mailing address so we can send you everything you need.

On the day
Keep your permit or collection permission letter on you for reference, and take some time to read our guidelines surrounding cash handling so you can count and bank the money you’ve collected safely. If at a private site, make sure that you take note of any sign in and sign out procedures to ensure you’re safe.
TOP TIPS

1. **Dress for the occasion!** Wear your Great Ormond Street Hospital Children’s Charity t-shirt, or, even better, stand out from the crowd and wear a bit of fancy dress.

2. **Hold the bucket at waist height** so it’s clear to passers-by that you are collecting.

3. While regulations do not directly state that you cannot ‘rattle your tin’, the Metropolitan Police encourage people not to.

4. **Place yourself at main routes** of traffic or where people have their wallets/purses out. For example, near ticket barriers at train stations or as people leave a shop. (However, be careful not to cause an obstruction. Some permits will specify where collectors can stand – observe these rules if they are specified.)

5. **Don’t pressurise people to donate**, or ask the same person several times. It’s best to approach everyone with a polite and friendly smile.

6. **Know your stuff!** Before the day have a look at our website to familiarise yourself with what the Charity and Hospital do, just in case you are asked any questions.

7. **Don’t put yourself at risk** – if someone tries to take the bucket, let them have it.

8. **Don’t smoke or consume alcohol** while collecting or wearing your charity t-shirt.

9. **Regulations state you must not approach people who are on official duties**, such as uniformed officials while they are on duty, or people who are clearly working. You must also not obstruct staff from local businesses.
THE SAFETY STUFF

Your collection bucket must display a security seal that can be easily seen and should not be tampered with. You should receive security seals along with your bucket, but let us know if you need any more.

We recommend that you do not open the buckets at any point during the collection. Be sure to carry personal identification and the licence/permit or letter of authority to collect in case you are asked for it.

Avoid public transport with the collection cash and buckets. If possible, drive to the collection and park nearby or get somebody to drive you home once you’ve finished.

Collectors must be 16 or over, with anyone under 18 supervised by an adult at all times. Be sure to comply with the terms and conditions of the venue where you are collecting.

Upon arrival, check to see if there is anything you can’t do, or anywhere that you can’t collect.

Please check our Community Fundraising Guidelines for everything you need to know to keep it safe and legal. Visit: gosh.org/fundraising-guidelines.

For more ideas, tips and materials, visit: gosh.org/fundraise-for-us.
AFTER YOUR COLLECTION

Money
Please ensure you have two people present when counting any money raised. You should do this in a secure location and not in public. Please return the money you have raised as soon as possible and in any case no later than six weeks after the date of your event.

We recommend putting collection buckets in unmarked bags or in a wheeled suitcase.

How to make a payment
You can pay in your money in one of the following quick and easy ways:

Online at gosh.org/donate

Bank transfer
Contact us on 020 3841 3131 for our bank details or email community.events@gosh.org.

Over the phone
Call on 020 3841 3131 and we will be able to take your card payment over the phone.

Cheque
Make a cheque payable to ‘Great Ormond Street Hospital Children’s Charity’ and send it to Great Ormond Street Hospital Children’s Charity, 40 Bernard Street, London, WC1N 1LE.

Please attach a note with your contact details.

DON’T FORGET:
Write to the venue to thank them and let them know how much was raised – this is also a good opportunity to request a date for next time!

If you have arranged your collection through your council, be sure to fill in the return form stating how much you raised. Some councils require you to advise the local paper of the amount raised. If this is a requirement, please ensure that you do so, or the council are unlikely to grant another permit.

Good luck with your collection – we hope that you enjoy it!
PLEASE DO GET IN TOUCH

Contact the team
community.events@gosh.org
020 3841 3131

Find out more
gosh.org

Follow us

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@GOSHCharity
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OUR VALUES
At GOSH Charity we strive to treat patients and their families, supporters, volunteers and anybody else involved in fundraising for the Charity with fairness, respect, tact and dignity. We expect anyone involved in fundraising for GOSH Charity, or anyone representing the GOSH Charity brand, to uphold these values too.